Technical Specification Group Services and System Aspects **TSGS#4(99)239**

Meeting #4, Miami, USA, 21-23 June 1999

SERG
GSM Association   Unrestricted

Meeting Number	**SERG #34**	**SERG Doc 89/99**

Meeting Date   **14-17th June 1999**
Meeting Location   **London, UK**

Title   **LS to TSG-SA on Emergency Numbers**
Source   **SERG**
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Information Category	Liaison statement

Document History

Revision	Date	Brief Description

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Liaison statement

To:	3GPP TSG-SA
From:	GSM Association SERG
Subject:	Emergency Numbers
Date:	17th June 1999

At its last meeting SERG had a presentation on the proposals being put forward for dealing with Emergency Numbers in 3G networks.

SERG fully ratifies the proposal that:

- Preferred emergency numbers are stored in the SIM and, in addition, in the Mobile Equipment;

- The emergency number in the SIM will override the number stored in the ME;

- The dialed digits are provided, so that the network could try to interpret the digits and act accordingly.

In addition, SERG considered what may happen if the dialed digits are not supplied in the emergency call set-up and the serving network uses different emergency numbers for different services.

SERG is of the opinion that two solutions to this are possible:

1. That the operators in that country operate a call centre in several languages to direct the calls appropriately; or,

2. That a dialogue is set up between the network and the Mobile Station allowing a selection of service.

In order to allow the choice of solutions it must be possible to ensure that the emergency call-setup is not limited to exclude the possibility of using features such as such as MExE, SIM Application Toolkit and/or some other mechanism.

SERG would ask the 3GPP TSG-SA to take this requirement into account.

It may be interesting to consider all the above for GSM.