

**Agenda Item:** 4.4

**Source:** BT

**Title:** Consistency of services in mobile, cordless and fixed access.

**Document for:** Discussion

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The terms of reference of the 3GPP SA TSG highlight the need for the development of competitive service offerings whilst enabling global roaming via the Virtual Home Environment (VHE).

The VHE can be summarised as providing users with a single subscription to a consistent set of core (customised) services which are tailored to the specific type of access network that is in use at any specific instance.

The TSG has also been given the responsibility for the development of service capabilities and a service architecture for cellular, fixed and cordless applications.

**In order to meet these objectives it is proposed that the work of the TSG relating to the identification of service requirements be progressed upon the basis of:**

- Describing service and service capability requirements, as far as possible, independent of the type of access network;
- Requiring the user experience of a service and associated procedures (e.g. man/machine interface) to be consistent for all types of access under consideration. *The way in which a user experiences and controls a service should, as far as possible, be independent of the mode of access;*
- Requiring “integrated” service control and user data for all types of access. *Typically if the user uses a cellular terminal to enable a feature such as Divert or Ring-Back, then it should still be active if the mode of access is changed to cordless or fixed.*