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TSG SA WG4 (Dynastat) ${ }^{1}$
Global Analysis Report for the 3GPP Conversation Tests for PacketSwitched Networks

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## 1. Introduction

This contribution presents the work performed by Dynastat in its function as the Global Analysis Laboratory (GAL) for the 3GPP Conversation Tests for Packet Switched (PS) networks. Phase I of these tests are described in two test plans -- S4-030564 for conversation tests using the Adaptive Multi-Rate Narrow-Band (AMR-NB) codec and S4-030565 for conversation tests using the Adaptive Multi-Rate Wide-Band (AMR-WB) codec. The test plan for the Phase II tests are described in S4-030747 for conversation tests comparing various ITU-T standardized speech codecs. Document S4-030818 presents the GAL Test Plan proposed by Dynastat for characterizing the results of the conversation tests. It should be noted that this project is the first instance in 3GPP of conversation tests being used to characterize the performance of standardized speech codecs and the first instance of codecs being characterized for packet-switched networks. Moreover, the analyses reported in this document represent a new approach to evaluating the results of conversation tests.

## 2. Conversation Tests

The Phase 1 test plan described the methodology for conducting the conversation tests. In general, the procedure involved a pair of subjects located in different rooms and communicating over a simulated packet-switched network. The subjects were involved in a task, which required them to communicate in order to solve a specific problem. At the end of their task, each subject was required to rate various aspects of the quality of their "conversation." Each of these ratings involved a five-point scale with descriptors appropriate to the aspect of the conversation being rated. Table 1 shows a summary of the five rating scales. (The first row in each column shows the scale abbreviation that will be used throughout this report.)

Table 1. Summary of Rating Scales used in the Conversation Tests

| VQ |  | US |  | IA |  | PC |  | GQ |  |
| :---: | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Voice Quality of <br> your partner | Difficulty Understanding <br> your partner |  | Interaction with <br> your partner |  | Perception of <br> impairments |  | Global Quality of <br> the conversation |  |  |
| 5 | Excellent | 5 | Never | 5 | Excellent | 5 | None | 5 | Excellent |
| 4 | Good | 4 | Rarely | 4 | Good | 4 | Not disturbing | 4 | Good |
| 3 | Fair | 3 | Sometimes | 3 | Fair | 3 | Slightly disturbing | 3 | Fair |
| 2 | Poor | 2 | Often | 2 | Poor | 2 | Disturbing | 2 | Poor |
| 1 | Bad | 1 | All the time | 1 | Bad | 1 | Very Disturbing | 1 | Bad |

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Since each subject makes five ratings for each condition, there are five dependent variables involved in analyses of the response data. We would expect the ratings on the scales in Table 1 to show some degree of inter-correlation across test conditions. If, in fact, all five were perfectly correlated then we would conclude that they were each measuring the same underlying variable. In this scenario, we could combine them into a single measure (e.g., by averaging them) for purposes of statistical analyses and hypothesis testing. If, on the other hand, the ratings were uncorrelated, we would conclude that each scale is measuring a different underlying variable and should be treated separately in subsequent analyses. In practice, the degree of intercorrelation among such dependent variables usually falls somewhere between these two extremes. Multivariate Analysis of Variance (MANOVA) is a statistical technique designed to evaluate the results of experiments with multiple dependent variables and determine the nature and number of underlying variables. MANOVA was proposed in the GAL test plan for the conversation tests and was used extensively in the analyses presented in this report.

## 3. Experimental Design and Statistical Procedures

The two Phase I test plans, AMR-Narrowband (NB) and AMR-Wideband (WB), described similar experimental designs, each experiment involving 24 test conditions (COND) and 16 pairs of subjects. The test plans also specified that the experiments would be conducted by three Listening Laboratories ( $L A B$ ), each in a different language: Arcon for North American English, NTT-AT for Japanese, and France Telecom for French.

Of the 24 conditions in both the NB and WB experiments, 18 were described as Symmetrical conditions (SYM), six as Asymmetrical (ASY). In the SYM conditions all subjects were located in a Quiet room, i.e., with no introduced background noise. The six ASY conditions were actually three pairs of conditions where one subject in each conversation-pair was located in a noisy background and the other subject was in the quiet. The data from these sets of paired conditions were sorted to effect a comparison of sender in noise/receiver in quiet and sender in quiet/receiver in noise for the three conditions involving noise in the rooms.

The Phase II test plan described a single experiment involving 16 conditions conducted by one listening lab (France Telecom) but in two languages, French and Arabic.

For purposes of the GAL, the data from the three experiments, Phase I-NB, Phase I-WB, and Phase II were separated into five Sets of conditions for statistical analyses:

Set 1. Phase I - NB/SYM conditions (1-18)
Set 2. Phase I - NB/ASY conditions (19-24)
Set 3. Phase I-WB/SYM conditions (1-18)
Set 4. Phase I-WB/ASY conditions (19-24)
Set 5. Phase II -Ph 2 conditions (1-16)
For each of these five set of conditions, a three-step statistical process was undertaken to attempt to simplify the final analyses and arrive at the most parsimonious and unambiguous statistical method for characterizing the results of the conversation tests. These procedures involved the following steps:
Step 1) Compute an intercorrelation matrix among the dependent variables for the Set of conditions. Substantial inter-correlation among the dependent variables (i.e., correlation coefficients > .50 or $<-.50$ ) indicates that the number of dependent variables can be reduced -- that there is a reduced set of underlying variables accounting for the variance in the dependent variables.
Step 2) Conduct a MANOVA on the Set of scores for the effects of conditions (COND) in the Set, (18 COND for Set 1, 6 COND for Set 2, etc.) ignoring other factors. The MANOVA procedure determines the linear combination of the dependent variables that best separates the linear combination of the independent variable, i.e., COND. The
initial linear combination of dependent variables is the root that accounts for maximum variance in the independent variables -- it also represents the first underlying variable. A Chi-square test is conducted to determine the significance of the root. Subsequent roots are also extracted from the residual variance and tested with Chi-square for significance with each subsequent root being orthogonal to the preceding root. The number of significant roots indicates the number of significant underlying variables that account for the variance in the dependent variables.
Step 3) If there is only one significant root for the COND effect, the Cannonical coefficients for that root are used to compute a weighted average of the dependent variables to estimate the underlying variable. This composite dependent variable is then used in a univariate ANOVA to test the factors involved in the experiment. Such ANOVA's will produce results that are more parsimonious and less complicated than presenting the results in the multi-dimensional space which would be necessary with multiple dependent variables.

## 4. Phase I - Narrowband Test

Table 3 on the following page shows the 24 test conditions involved in the NB conversation tests. Also shown in the table are the Mean scores for each rating scale by condition and by listening lab. Each score shown in the table is the average of ratings from 32 subjects.

### 4.1 Narrowband Test - Symmetric conditions (Set 1)

The first step in the process described in the previous section is to examine the inter-correlations among the dependent variables for indications of underlying variables. Table 2 shows the intercorrelation matrix of the five dependent variables for the NB/SYM conditions. Absolute values of correlation above .50 have been bolded in the table. The table shows a high degree of intercorrelation among the dependent variables indicating the presence of a reduced set of underlying variables.

Table 2. Intercorrelations Among the Dependent Variables for the NB/SYM Conditions.

| NB/S | VQ | US | IA | PC | GQ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| VQ | 1 |  |  |  |  |
| US | $\mathbf{0 . 6 5 3 8}$ | 1 |  |  |  |
| IA | 0.3967 | $\mathbf{0 . 5 8 0 5}$ | 1 |  |  |
| PC | $\mathbf{0 . 6 0 9 7}$ | $\mathbf{0 . 7 1 4 2}$ | $\mathbf{0 . 5 6 1 6}$ | 1 |  |
| GQ | $\mathbf{0 . 8 1 0 2}$ | $\mathbf{0 . 6 6 4 1}$ | 0.4735 | $\mathbf{0 . 6 8 5 9}$ | 1 |

The second step in the analysis is designed to determine how many underlying variables account for the variance in the five dependent variables. MANOVA for the effects of COND was conducted on the NB/SYM data - conditions 1-18. Table 4 summarizes the results of the MANOVA analysis. The table contains two sections. The top section shows the analysis for the main effect of COND. It includes the results of univariate ANOVA's for each of the five dependent variables followed by results for the Multivariate-ANOVA (i.e., the MANOVA) for the combination of dependent variables. In Table 4 we can see that the COND main effect is highly significant for each of the five individual dependent variables in the univariate ANOVA's as well as for the combination of dependent variables (MANOVA), i.e., the Pillai Trace and the associated F-statistic is highly significant in the MANOVA ${ }^{1}$.

[^1]Table 3. Test Conditions and Mean Scores for each Condition and for each Lab for the Narrowband Experiment

| Narrowband - Experimental Parameters |  |  |  |  |  |  | Voice Quality |  |  | Understanding |  |  | Interaction |  |  | Perception |  |  | Global Quality |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cond | Rm-A | Rm-B | RC | PL | Mode | Del | Arcon | FT | NTT | Arcon | FT | NTT | Arcon | FT | NTT | Arcon | FT | NTT | Arcon | FT | NTT |
| 1 | Quiet | Quiet | $10^{-2}$ | 0 | 6.7 | 300 | 3.47 | 3.81 | 3.28 | 3.94 | 4.06 | 4.34 | 3.78 | 3.69 | 4.63 | 4.00 | 3.84 | 4.13 | 3.56 | 3.53 | 3.34 |
| 2 | Quiet | Quiet | $10^{-2}$ | 0 | 12.2 | 500 | 3.50 | 3.81 | 3.06 | 4.16 | 4.16 | 4.09 | 3.59 | 3.66 | 4.09 | 4.06 | 4.00 | 3.81 | 3.66 | 3.63 | 3.13 |
| 3 | Quiet | Quiet | $10^{-2}$ | 0 | 12.2 | 300 | 3.81 | 3.63 | 3.47 | 4.16 | 3.94 | 4.34 | 3.88 | 3.72 | 4.56 | 4.19 | 3.84 | 4.19 | 3.88 | 3.56 | 3.53 |
| 4 | Quiet | Quiet | $10^{-2}$ | 3 | 6.7 | 300 | 3.25 | 3.22 | 2.75 | 3.66 | 3.31 | 3.78 | 3.66 | 3.13 | 4.25 | 3.66 | 2.94 | 3.59 | 3.28 | 2.81 | 2.72 |
| 5 | Quiet | Quiet | $10^{-2}$ | 3 | 12.2 | 500 | 3.44 | 3.38 | 2.84 | 3.69 | 3.66 | 3.63 | 3.72 | 3.38 | 4.00 | 3.84 | 2.94 | 3.72 | 3.50 | 2.94 | 2.72 |
| 6 | Quiet | Quiet | $10^{-2}$ | 3 | 12.2 | 300 | 3.41 | 3.63 | 3.16 | 3.88 | 3.78 | 4.03 | 3.88 | 3.56 | 4.41 | 3.88 | 3.44 | 4.00 | 3.41 | 3.22 | 3.13 |
| 7 | Quiet | Quiet | $10^{-3}$ | 0 | 6.7 | 300 | 3.91 | 4.16 | 3.41 | 4.19 | 4.47 | 4.44 | 3.94 | 4.00 | 4.84 | 4.34 | 4.38 | 4.31 | 3.78 | 4.00 | 3.50 |
| 8 | Quiet | Quiet | $10^{-3}$ | 0 | 12.2 | 500 | 3.72 | 4.22 | 3.59 | 4.22 | 4.41 | 4.50 | 3.72 | 4.03 | 4.72 | 4.09 | 4.44 | 4.53 | 3.97 | 4.06 | 3.72 |
| 9 | Quiet | Quiet | $10^{-3}$ | 0 | 12.2 | 300 | 4.00 | 4.56 | 3.47 | 4.38 | 4.69 | 4.44 | 4.03 | 4.38 | 4.72 | 4.44 | 4.78 | 4.31 | 4.16 | 4.50 | 3.44 |
| 10 | Quiet | Quiet | $10^{-3}$ | 3 | 6.7 | 300 | 3.28 | 3.66 | 3.16 | 3.72 | 3.94 | 4.16 | 3.78 | 3.88 | 4.44 | 3.91 | 3.72 | 4.00 | 3.31 | 3.41 | 3.16 |
| 11 | Quiet | Quiet | $10^{-3}$ | 3 | 12.2 | 500 | 3.75 | 3.84 | 3.19 | 4.13 | 3.97 | 4.31 | 3.81 | 3.56 | 4.38 | 3.94 | 3.91 | 4.13 | 3.66 | 3.69 | 3.25 |
| 12 | Quiet | Quiet | $10^{-3}$ | 3 | 12.2 | 300 | 3.50 | 3.91 | 3.41 | 4.00 | 4.22 | 4.44 | 3.97 | 4.09 | 4.66 | 3.88 | 4.13 | 4.25 | 3.53 | 3.97 | 3.53 |
| 13 | Quiet | Quiet | $5 \times 10^{-4}$ | 0 | 6.7 | 300 | 3.91 | 4.25 | 3.59 | 4.19 | 4.63 | 4.47 | 4.06 | 4.16 | 4.72 | 4.38 | 4.59 | 4.44 | 4.00 | 4.25 | 3.59 |
| 14 | Quiet | Quiet | $5 \times 10^{-4}$ | 0 | 12.2 | 500 | 3.97 | 4.34 | 3.50 | 4.22 | 4.47 | 4.56 | 3.75 | 3.97 | 4.44 | 4.31 | 4.53 | 4.44 | 3.94 | 3.97 | 3.44 |
| 15 | Quiet | Quiet | $5 \times 10^{-4}$ | 0 | 12.2 | 300 | 4.03 | 4.44 | 4.03 | 4.53 | 4.50 | 4.75 | 4.09 | 4.19 | 4.88 | 4.47 | 4.50 | 4.69 | 3.97 | 4.19 | 3.97 |
| 16 | Quiet | Quiet | $5 \times 10^{-4}$ | 3 | 6.7 | 300 | 3.63 | 3.84 | 3.19 | 3.91 | 3.97 | 4.25 | 4.03 | 3.72 | 4.63 | 3.91 | 3.75 | 4.06 | 3.50 | 3.56 | 3.34 |
| 17 | Quiet | Quiet | $5 \times 10^{-4}$ | 3 | 12.2 | 500 | 3.66 | 3.88 | 3.22 | 4.03 | 4.22 | 4.25 | 3.78 | 3.78 | 4.34 | 4.13 | 4.13 | 4.09 | 3.69 | 3.78 | 3.19 |
| 18 | Quiet | Quiet | $5 \times 10^{-4}$ | 3 | 12.2 | 300 | 3.56 | 3.75 | 3.25 | 4.03 | 3.88 | 4.22 | 3.69 | 3.63 | 4.59 | 4.09 | 3.78 | 4.19 | 3.72 | 3.44 | 3.19 |
| 19 | Car | Quiet | $5 \times 10^{-4}$ | 3 | 12.2 | 300 | 3.16 | 3.63 | 2.88 | 3.13 | 2.97 | 3.34 | 3.84 | 3.06 | 3.88 | 3.66 | 2.72 | 3.66 | 3.41 | 2.53 | 2.81 |
| 20 | Quiet | Car | $5 \times 10^{-4}$ | 3 | 12.2 | 300 | 3.81 | 3.88 | 3.50 | 4.13 | 3.91 | 4.44 | 3.94 | 3.63 | 4.44 | 4.31 | 3.78 | 4.25 | 3.78 | 3.28 | 3.53 |
| 21 | Cafeteria | Quiet | $5 \times 10^{-4}$ | 0 | 6.7 | 300 | 3.69 | 4.06 | 3.13 | 3.59 | 3.69 | 3.88 | 3.97 | 3.53 | 4.38 | 4.13 | 3.44 | 4.00 | 3.78 | 3.28 | 3.16 |
| 22 | Quiet | Cafeteria | $5 \times 10^{-4}$ | 0 | 6.7 | 300 | 3.97 | 4.31 | 3.53 | 4.41 | 4.50 | 4.50 | 4.06 | 4.06 | 4.66 | 4.34 | 4.50 | 4.38 | 3.69 | 4.09 | 3.56 |
| 23 | Street | Quiet | $5 \times 10^{-4}$ | 0 | 12.2 | 500 | 3.66 | 4.03 | 3.25 | 3.53 | 3.72 | 4.16 | 4.00 | 3.47 | 4.28 | 3.94 | 3.44 | 4.22 | 3.81 | 3.31 | 3.22 |
| 24 | Quiet | Street | $5 \times 10^{-4}$ | 0 | 12.2 | 500 | 3.84 | 4.19 | 3.53 | 4.22 | 4.38 | 4.28 | 4.00 | 3.91 | 4.47 | 4.44 | 4.22 | 4.19 | 3.91 | 3.91 | 3.53 |

[^2]The bottom section of Table 4 shows the Chi-square tests of the MANOVA roots. It shows only a single significant root (1 through 5), indicating that a single underlying variable accounts for the significant variation in the dependent variables for these conditions. The canonical coefficients for this root are also shown in the table and are used to compute the composite dependent variable that represents the underlying variable for the NB/SYM conditions. The composite dependent variable (NB/S-CTQ for NarrowBand/Symmetric-Conversation Test Quality) is used to characterize the ratings in the NB/SYM conditions. NB/S-CTQ scores for all conditions and all LAB's in Set 1 are listed in the Appendix. Equation 1 shows the formula used to compute the composite score for the NB/SYM conditions.

Table 4. Results of MANOVA for COND for NB/SYM Conditions.

| Univariate ANOVA's for Effect COND (df = 17, 1710) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Dep.Var. | VQ | US | IA | PC | GQ |
| F-Rato | 8.253 | 8.071 | 5.511 | 11.805 | 10.987 |
| Prob. | 0.000 | 0.000 | 0.000 | 0.000 | 0.000 |
| MANOVA for Effect: COND |  |  |  |  |  |
| Statistic | Value | F-Statistic | df | Prob |  |
| Pillai Trace | 0.162 | 3.376 | 85, 8550 | 0.0000 |  |
|  |  |  |  |  |  |
| Test of Residual Roots |  |  |  | Dep.Var. | Canon.Coeff. <br> for Root 1-5 |
| Roots | Chi-Square | df | Prob |  |  |
| 1 through 5 | 292.5599 | 85 | 0.0000 | VQ | 0.0426 |
| 2 through 5 | 73.4427 | 64 | 0.1963 | US | 0.0620 |
| 3 through 5 | 34.1441 | 45 | 0.8810 | IA | -0.0015 |
| 4 through 5 | 11.2742 | 28 | 0.9979 | PC | 0.5664 |
| 5 through 5 | 4.2342 | 13 | 0.9884 | GQ | 0.4470 |

$\mathrm{NB} / \mathrm{S}-\mathrm{CTQ}=.0426 * \mathrm{VQ}+.0620 * \mathrm{US}-.0015 * \mathrm{IA}+.5664 * \mathrm{PC}+.4470 * \mathrm{GQ}$
Eq.1. Formula used to compute the Conversation Test Quality Score (NB/S-CTQ) for the conditions in Set 1.

The SYM conditions in the NB experiment are categorized by four experimental factors:
1 Radio conditions $-10^{-2}, 10^{-3}$, and $5 \times 10^{-4}$
2 Packet Loss $-0 \%$ and $3 \%$
3 AMR-NB mode or bit rate -6.7 kbps and 12.2 kbps
4 Delay - 300 msec and 500 msec
These conditions are assigned to two factorial experimental designs for analysing the effects of three of these factors. Table 5a shows the allocation of the 12 conditions used to evaluate the effects of Radio Conditions, Packet Loss, and Mode - with Delay held constant at 300 msec . Table 5 b shows the allocation of the 12 conditions used to evaluate the effects of Radio Conditions, Packet Loss, and Delay - with Mode held constant at 12.2 kbps .

Table 5a NB/SYM: Factorial Design for the Effects of Radio Cond., Packet Loss, and Mode.

| No Noise - 300 msec delay |  |  |  |
| :---: | :---: | :---: | :---: |
| 6.7kbps / 0\% PL |  | 6.7kbps / 3\% PL |  |
| RC | Cond.\# | RC | Cond.\# |
| $10^{-2}$ | 1 | $10^{-2}$ | 4 |
| $10^{-3}$ | 7 | $10^{-3}$ | 10 |
| $5 \times 10^{-4}$ | 13 | $5 \times 10^{-4}$ | 16 |
| 12.2kb | 0\% PL | 12.2kb | / 3\% PL |
| RC | Cond.\# | RC | Cond.\# |
| $10^{-2}$ | 3 | $10^{-2}$ | 6 |
| $10^{-3}$ | 9 | $10^{-3}$ | 12 |
| $5 \times 10^{-4}$ | 15 | $5 \times 10^{-4}$ | 18 |

Table $5 b$ - NB/SYM: Factorial Design for the Effects of Radio Cond., Packet Loss, and Delay

| No Noise - 12.2 kbps |  |  |  |
| :---: | :---: | :---: | :---: |
| $300 \mathrm{msec} / 0 \%$ PL |  | $300 \mathrm{msec} / 3 \% \mathrm{PL}$ |  |
| RC | Cond.\# | RC | Cond.\# |
| $10^{-2}$ | 3 | $10^{-2}$ | 6 |
| $10^{-3}$ | 9 | $10^{-3}$ | 12 |
| $5 \times 10^{-4}$ | 15 | $5 \times 10^{-4}$ | 18 |
|  |  |  |  |
| $500 \mathrm{msec} / 0 \% \mathrm{PL}$ |  | $500 \mathrm{msec} / 3 \% \mathrm{PL}$ |  |
| RC | Cond.\# | RC | Cond.\# |
| $10^{-2}$ | 2 | $10^{-2}$ | 5 |
| $10^{-3}$ | 8 | $10^{-3}$ | 11 |
| $5 \times 10^{-4}$ | 14 | $5 \times 10^{-4}$ | 17 |

The composite dependent variable, NB/S-CTQ, was computed for the NB/SYM conditions using the equation shown in Eq.1. These composite scores were subjected to factorial ANOVA for the two experimental designs shown in Tables 5a and 5b. The results of those ANOVA's are shown in Tables 6 and 7, respectively.

Table 6. Results of ANOVA of NB/S-CTQ for the Effects of Lab, Radio Conditions (RC), Packet Loss (PL), and Mode

| ANOVA for Composite Variable NB/S-CTQ |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Source | Sum-of-Squares | df | Mean-Square | F-ratio | Prob |
| LAB | 1.124 | 2 | 0.562 | 0.786 | 0.4559 |
| RC | 39.485 | 2 | 19.743 | 27.610 | 0.0000 |
| PL | 64.204 | 1 | 64.204 | 89.789 | 0.0000 |
| MODE | 9.736 | 1 | 9.736 | 13.616 | 0.0002 |
| LAB*RC | 10.367 | 4 | 2.592 | 3.625 | 0.0061 |
| LAB*PL | 4.424 | 2 | 2.212 | 3.093 | 0.0457 |
| LAB*MODE | 0.085 | 2 | 0.042 | 0.059 | 0.9424 |
| RC*PL | 0.634 | 2 | 0.317 | 0.444 | 0.6419 |
| RC*MODE | 1.759 | 2 | 0.879 | 1.230 | 0.2928 |
| PL*MODE | 0.511 | 1 | 0.511 | 0.714 | 0.3982 |
| LAB*RC*PL | 2.170 | 4 | 0.543 | 0.759 | 0.5522 |
| LAB*RC*MODE | 2.691 | 4 | 0.673 | 0.941 | 0.4395 |
| LAB*PL*MODE | 0.435 | 2 | 0.217 | 0.304 | 0.7379 |
| RC*PL*MODE | 0.910 | 2 | 0.455 | 0.636 | 0.5294 |
| LAB*RC*PL*MODE | 2.359 | 4 | 0.590 | 0.825 | 0.5095 |
| Error | 797.992 | 1116 | 0.715 |  |  |
| Total | 938.884 | 1151 |  |  |  |

Table 6 shows that the main effects for Radio Conditions, Packet Loss, and Mode are significant (p<.05) for the NB/S-CTQ composite variable as are the interactions of $L A B x R C$ and $L A B x P L$. Figure 1 shows the NB/S-CTQ scores with $95 \%$ confidence-interval bars for the factors tested in Table 6. The significant interactions of $R C x L A B$ and $P L x L A B$ indicate that the pattern of scores for the levels of RC and PL were significantly different across the three LAB's.


Fig. 1 NB/S-CTQ Scores for the Effects of LAB, Radio Conditions, Packet Loss, and Mode

Table 7. Results of ANOVA of NB/S-CTQ for the Effects of LAB, Radio Conditions (RC), Packet Loss (PL), and Delay

| ANOVA for Composite Variable NB/S-CTQ |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Source | Sum-of-Squares | df | Mean-Square | F-ratio | Prob |
| LAB | 3.100 | 2 | 1.550 | 2.412 | 0.0901 |
| RC | 42.537 | 2 | 21.269 | 33.103 | 0.0000 |
| PL | 44.724 | 1 | 44.724 | 69.610 | 0.0000 |
| DELAY | 4.060 | 1 | 4.060 | 6.320 | 0.0121 |
| LAB*RC | 10.471 | 4 | 2.618 | 4.074 | 0.0028 |
| LAB*PL | 3.520 | 2 | 1.760 | 2.739 | 0.0651 |
| LAB*DELAY | 0.639 | 2 | 0.320 | 0.497 | 0.6083 |
| RC*PL | 0.101 | 2 | 0.051 | 0.079 | 0.9243 |
| RC*DELAY | 1.009 | 2 | 0.505 | 0.785 | 0.4563 |
| PL*DELAY | 0.373 | 1 | 0.373 | 0.580 | 0.4465 |
| LAB*RC*PL | 1.454 | 4 | 0.364 | 0.566 | 0.6875 |
| LAB*RC*DELAY | 4.464 | 4 | 1.116 | 1.737 | 0.1395 |
| LAB*PL*DELAY | 0.803 | 2 | 0.402 | 0.625 | 0.5355 |
| RC*PL*DELAY | 1.809 | 2 | 0.904 | 1.408 | 0.2452 |
| LAB*RC*PL*DELAY | 4.291 | 4 | 1.073 | 1.670 | 0.1547 |
| Error | 717.030 | 1116 | 0.643 |  |  |
| Total | 840.386 | 1151 |  |  |  |

The results in Table 7 show that the main effects for Radio Conditions, Packet Loss, and Delay are significant while only one interaction, $L A B x R C$, is significant. Figure 2 shows the NB/S-CTQ scores with $95 \%$ confidence-interval bars for the factors tested in Table 7.


Fig. 2 Mean NB/S-CTQ Scores for the Effects of LAB, Radio Conditions, Packet Loss, and Delay

### 4.2 Narrowband Test - Asymmetric Conditions (Set 2)

Table 8 shows the inter-correlation matrix for the dependent variables in the NB/ASY conditions. The degree of inter-correlation among the dependent variables suggests that a reduced set of underlying variables accounts for their variation.

Table 8. Inter-correlations Among the Dependent Variables for the NB/ASY Conditions.

| WB/A | VQ | US | $I A$ | $P C$ | GQ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| VQ | 1 |  |  |  |  |
| US | 0.6006 | 1 |  |  |  |
| IA | 0.3483 | 0.5576 | 1 |  |  |
| PC | 0.4402 | $\mathbf{0 . 6 4 9 9}$ | 0.5878 | 1 |  |
| GQ | 0.6521 | 0.6449 | $\mathbf{0 . 5 6 4 4}$ | 0.6769 | 1 |

Table 9 shows the results of MANOVA for the effects of COND for the NB/ASY conditions. The analysis shows significant COND effects for all the univariate ANOVA's as well as for the MANOVA. The Chi-square tests of the MANOVA roots shows only a single significant root ( 1 through 5), indicating that a single underlying variable accounts for the significant variation in the dependent variables for these conditions. The canonical coefficients for this root are used to estimate the composite dependent variable that represents the underlying variable for the NB/ASY conditions. The composite dependent variable (NB/A-CTQ for NarrowBand/AsymmetricConversation Test Quality) is used to characterize the ratings in the NB/ASY conditions. NB/ACTQ scores for all conditions and all LAB's in Set 2 are listed in the Appendix. Equation 2 shows the formula that was used to compute the values of the composite variable, NB/A-CTQ, for characterizing the NB/ASY conditions.

Table 9. Results of MANOVA for COND for NB/ASY Conditions.

| Univariate ANOVA's for Effect: $C O N D(\mathrm{df}=5,570)$ |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | VQ | US | IA | PC | GQ |
| F-Ratio | 7.0483 | 22.3981 | 5.9907 | 13.3221 | 10.2000 |
| Prob | $\mathbf{0 . 0 0 0 0}$ | $\mathbf{0 . 0 0 0 0}$ | $\mathbf{0 . 0 0 0 0}$ | $\mathbf{0 . 0 0 0 0}$ | $\mathbf{0 . 0 0 0 0}$ |
| MANOVA for effect: COND |  |  |  |  |  |
| Statistic | Value | F-Ratio | df | Prob |  |
| Pillai Trace | 0.1849 | 4.3777 | $\mathbf{2 5 , 2 8 5 0}$ | $\mathbf{0 . 0 0 0 0}$ |  |
| Test of Residual Roots |  |  |  |  |  |
|  |  |  |  |  |  |
| Roots | Chi-Square | df | Prob | Variable | Coefficient |
| 1 through 5 | 114.889 | 25 | $\mathbf{0 . 0 0 0 0}$ | VQ | 0.0894 |
| 2 through 5 | 7.2281 | 16 | 0.9686 | US | 0.3420 |
| 3 through 5 | 2.6968 | 9 | 0.9751 | IA | 0.1851 |
| 4 through 5 | 0.3079 | 4 | 0.9893 | PC | 0.2761 |
| 5 through 5 | 0.039 | 1 | 0.8434 | GQ | 0.1074 |

$$
\mathrm{NB} / \mathrm{A}-\mathrm{CTQ}=.0894 * \mathrm{VQ}+.3420 * \mathrm{US}+.1851 * \mathrm{IA}+.2761 * \mathrm{PC}+.1074 * \mathrm{GQ}
$$

Eq.2. Formula used to compute the Conversation Test Quality Score (NB/A-CTQ) for the NB/ASY conditions.

The six NB/ASY conditions are distinguished by two factors. One factor has three levels with each level differing along a number of dimensions - Noise, Packet Loss, Mode, and Delay. These differences are listed in Table 3, but the factor will be referred to in the following analyses by the factor-name, Noise, noting that the conditions differ in more dimensions than noise alone. The second factor relates to the source of the noise. The noise is either in the room of the transmitting subject or in the room of the receiving subject. This factor will be referred to as Room. Table 10 shows the results of ANOVA for NB/A for the factors of LAB, Noise, and Room.

Table 10. Results of ANOVA of NB/A-CTQ for the Effects of LAB, Noise, and Room

| ANOVA for Composite Variable - NB/A-CTQ |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Source | Sum-of-Squares | df | Mean-Square | F-ratio | Prob |
| LAB | 7.091 | 2 | 3.546 | 5.656 | $\mathbf{0 . 0 0 3 7}$ |
| Noise | 17.073 | 2 | 8.537 | 13.618 | $\mathbf{0 . 0 0 0 0}$ |
| Room | 43.758 | 1 | 43.758 | 69.803 | $\mathbf{0 . 0 0 0 0}$ |
| LAB $\times$ Noise | 3.280 | 4 | 0.820 | 1.308 | 0.2657 |
| LAB $\times$ Room | 2.388 | 2 | 1.194 | 1.905 | 0.1499 |
| NOISE x Room | 3.305 | 2 | 1.653 | 2.636 | 0.0725 |
| LAB $\times$ Noise $\times$ Room | 1.192 | 4 | 0.298 | 0.476 | 0.7538 |
| Error | 349.802 | 558 | 0.627 |  |  |
| Total | 427.890 | 575 |  |  |  |

The results of the ANOVA for NB/A-CTQ show that all three factors, $L A B$, Noise, and Room, are significant, but that none of the interactions are significant. Figure 3 shows the NB/A-CTQ scores with $95 \%$ confidence-interval bars for the three factors tested in Table 10.


Fig. 3 NB/A-CTQ Scores for the Effects of LAB, Noise, and Room

## 5. Phase I - Wideband Test

Table 12 on the next page shows the 24 test conditions involved in the AMR-WB conversation tests. Also shown in the table are the Mean scores for each rating scale by condition and by listening lab. Each score shown in the table is the average of ratings from 32 subjects.

### 5.1 Wideband Test - Symmetric Conditions (Set 3)

The initial step in the analyses is to examine the inter-correlation among the dependent variables for indications of underlying variables. Table 11 shows the inter-correlation matrix of the dependent variables for the WB/SYM conditions. Absolute values of correlation above .50 have been bolded in the table. The table shows a high degree of inter-correlation among the dependent variables indicating the presence of a reduced set of significant underlying variables.

Table 11. Intercorrelations Among the Dependent Variables for the WB/SYM Conditions.

| WB/S | VQ | US | IA | PC | GQ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| VQ | 1 |  |  |  |  |
| US | 0.6559 | 1 |  |  |  |
| IA | 0.4902 | 0.5121 | 1 |  |  |
| PC | $\mathbf{0 . 5 9 4 6}$ | $\mathbf{0 . 5 8 5 4}$ | $\mathbf{0 . 5 0 7 5}$ | 1 |  |
| GQ | $\mathbf{0 . 7 8 8 8}$ | $\mathbf{0 . 6 8 3 2}$ | $\mathbf{0 . 5 4 9 7}$ | $\mathbf{0 . 6 6 1 2}$ | 1 |

The second step in the analysis is designed to determine how many underlying variables account for the variance in the five dependent variables. MANOVA for the effects of COND was conducted on the WB/SYM data - conditions 1-18. Table 13 summarizes the results of the analysis. The top section shows the analysis for the main effect of COND. This section includes the results of the univariate ANOVA's for each of the five dependent variables followed by the results of the MANOVA. In the table we can see that the COND main effect is highly significant for each of the five individual dependent variables in the univariate ANOVA's as well as for the combination of dependent variables in the MANOVA.

The bottom section of the table shows the Chi-square test of the MANOVA roots or underlying variables extracted from the five dependent variables. In Table 13, only the first root (1 through 5) is significant, indicating that a single underlying variable accounts for the significant variation in the dependent variables for these conditions. The canonical coefficients shown in the table are used to estimate the composite dependent variable that represents this root or underlying variable. The composite dependent variable (WB/S-CTQ for WideBand/Symmetric-Conversation Test Quality) is computed and used in the third step - ANOVA's to test and characterize the factors of interest in the Wideband/SYM conditions. WB/S-CTQ scores for all conditions and all LAB's for Set 3 are listed in the Appendix. Equation 3 shows the formula that was used to compute the values of the composite variable, WB/S-CTQ, for characterizing the WB/SYM conditions.

Table 12. Test Conditions and Mean Scores for each LAB for the Wideband Experiment

| Wideband - Experimental Parameters |  |  |  |  |  |  | Voice Quality |  |  | Understanding |  |  | Interaction |  |  | Perception |  |  | Global Quality |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cond | Rm-A | Rm-B | RC | PL | Mode | DeI | Arcon | FT | NTT | Arcon | FT | NTT | Arcon | FI | NT | Arcon | FT | NT | Arcon | FT | NT |
| 1 | uiet | Quiet | $10^{-2}$ | 0 | 12.65 | RoHC | 4.094 | 4.219 | 3.844 | 4.375 | 4.406 | 4.344 | 4.250 | 4.125 | 4.531 | 4.469 | 4.250 | 4.313 | 4.094 | 4.063 | 3.750 |
| 2 | Quiet | Quiet | $10^{-2}$ | 0 | 12.6 |  | 4.000 | 4.438 | 3.96 | 4.219 | 4.844 | 4.531 | 4.063 | 4.375 | 4.719 | 4.281 | 4.406 | 4.313 | 3.781 | 4.313 | 4.000 |
| 3 | Quiet | Quiet | $10^{-2}$ | 0 | 15.85 | H | 4. | 4.281 | 4.1 | 4. | 4.500 | 4. | 4.313 | 4.188 | 4.6 | 4.500 | 4.281 | 4.594 | 4.281 | . 094 | 19 |
| 4 |  |  | 10 | 3 | 12.65 | R | 3.8 | 3. | 3. | 4. | 4. | 4. | 3.906 | 4.094 | 4. | 4 | 3.844 | 63 | 3.875 | 31 | 94 |
| 5 |  |  | , | 3 |  |  | 3.625 | 3. | 3.7 | 4. |  | 4. | 3.906 | 3.813 | 4. | 4.219 | 3.875 | 4.156 | 3.719 | 3.625 | 3.688 |
| 6 | Quiet | Quie | $10^{-2}$ | 3 | 15.85 | RoHC | 3.906 | 3.969 | 3.84 | 4.188 | 4.43 | 4.281 | 4.063 | 4.125 | 4.531 | 4.219 | 4.031 | 4.28 | 3.844 | 3.844 | 3.813 |
| 7 | Quiet | Quiet | $10^{-3}$ | 0 | 12.65 | RoHC | 4.219 | 4.375 | 4.00 | 4.50 | 4.56 | 4.688 | 4.250 | 4.219 | 4.75 | 4.688 | 4.563 | 4.625 | 4.281 | 4.188 | 4.000 |
| 8 |  | Quiet | $10^{-3}$ | 0 | 12.65 |  | 4. | 4. | 4.06 | 4. | 4.6 | 4. | 4.219 | 4.25 | 4.68 | 4.313 | 4.469 | 4.688 | 4.156 | 4.250 | 9 |
| 9 |  |  | 10 | 0 | 15.85 | RoHC | 3.8 | 4.6 | 3.9 | 4.344 | 4. | 4.5 | 4.156 | 4. | 4. | 4.438 | 4.500 | 4.531 | 38 | 5 | 4.063 |
| 10 |  | Quiet | , | 3 | 12. | RoHC | 3. | 4. | 3. | 4.188 | 4. | 4. | 4.125 | 4. | 4. | 4.469 | 8 | 1 | 4.031 | 8 | 69 |
| 11 |  |  | 10 | 3 |  |  | 4. | 4.250 | 3.7 | 4. | 4. | 4. | 4.094 | 4.156 | 4.5 | 4.688 | 4.156 | 4.281 | 3.938 | 3.969 | 3.813 |
| 12 |  |  | 10 | 3 |  | oh | 4. | 4.031 | 3.9 | 4. | 4. | 4. | 4.156 | 4.094 | 4.65 | 4.281 | 4.219 | 4.375 | 4.000 | 3.813 | 3.906 |
| 13 |  |  | 5 x | 0 | 12.65 | RoHC | 4.094 | 4.344 | 4.188 | 4.344 | 4.625 | 4.656 | 4.156 | 4.219 | 4.813 | 4.594 | 4.531 | 4.625 | 4.000 | 4.125 | 4.219 |
| 14 |  |  | $5 \times$ | 0 | 12.65 |  | 4.09 | 4.594 | 4.06 | 4.469 | 4.813 | 4.594 | 4.156 | 4.438 | 4.750 | 4.500 | 4.563 | 4.563 | 4.156 | 4.375 | 4.094 |
| 15 |  |  | 5 x | 0 | 15 | RoHC | 4.18 | 4.469 | 4.03 | 4.469 | 4.68 | 4.65 | 4.438 | 4.313 | 4.78 | 4.594 | 4.469 | 4.59 | 4.375 | 4.156 | 4.063 |
| 16 |  |  | 5 x | 3 | 12.6 | RoHC | 3.938 | 3.96 | 3.90 | 4.250 | 4.5 | 4.40 | 4.000 | 3.969 | 4.62 | 4.250 | 4.156 | 4.3 | 3.844 | 3.87 | 4.000 |
| 17 |  |  | 5 x | 3 | 12 |  | 4.063 | 4.188 | 3.8 | 4.25 | 4.46 | 4.40 | 4.188 | 4.125 | 4.4 | 4.594 | 4.281 | 4.28 | 4.094 | 3.938 | 3.844 |
| 18 | Quiet | Quiet | 5 | 3 | 15.85 | RoHC | 4.125 | 4.344 | 3.81 | 4.37 | 4.53 | 4.56 | 4.313 | 4.063 | 4.59 | 4.594 | 4.188 | 4.43 | 4.094 | 3.90 | 3.813 |
| 19 |  | Quiet | $5 \times$ | 3 | 12. | RoHC | 3.500 | 4. | 2.96 | 3.59 | 3.6 | 3.00 | 3.969 | 3.656 | 3.4 | 4.031 | 3.375 | 3.188 | 3.813 | 3.34 | 2.781 |
| 20 | Quiet | Car | 5 x | 3 | 12.65 | RoHC | 3.969 | 4.03 | 3.78 | 4.09 | 4.34 | 4.37 | 4.188 | 3.969 | 4.50 | 4.344 | 3.875 | 4.313 | 4.031 | 3.750 | 3.844 |
| 21 | Cafeteria | Quiet | $5 \times 10$ | 0 | 12.65 |  | 3.750 | 4.375 | 3.65 | 3.781 | 4.375 | 3.875 | 3.938 | 4.094 | 4.063 | 4.313 | 3.969 | 3.84 | 3.813 | 3.813 | 3.344 |
| 22 | Que | Cafeteria | $5 \times 10^{-4}$ | 0 | 12.65 |  | 4.156 | 4.563 | 4.12 | 4.469 | 4.719 | 4.688 | 4.250 | 4.250 | 4.719 | 4.594 | 4.438 | 4.594 | 4.125 | 4.156 | 4.219 |
| 23 | Street | Quiet | $5 \times 10^{-4}$ | 0 | 15.85 | RoHC | 3.813 | 4.313 | 3.719 | 3.625 | 3.906 | 4.219 | 4.125 | 3.750 | 4.188 | 4.406 | 3.344 | 4.188 | 4.125 | 3.406 | 3.594 |
| 24 | Quiet | Street | $5 \times 10^{-4}$ | 0 | 15.85 | RoHC | 3.938 | 4.438 | 4.156 | 4.313 | 4.594 | 4.688 | 4.188 | 4.031 | 4.656 | 4.563 | 4.250 | 4.688 | 4.031 | 4.094 | 4.156 |

Rm-A/Rm-B (Noise environment) $\quad$ RC (Radio Conditions) PL (\% Packet Loss) Mode (Bit rate in kbps) RoHC

Table 13. Results of MANOVA for COND for WB/SYM Conditions.

| Univariate ANOVA's for Effect COND (df = 17, 1710) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Dep.Var. | VQ | US | IA | PC | GQ |
| F-Rato | 3.352 | 4.358 | 2.836 | 3.977 | 4.141 |
| Prob. | 0.000 | 0.000 | 0.000 | 0.000 | 0.000 |
| MANOVA for Effect: COND |  |  |  |  |  |
| Statistic | Value | F-Statistic | df | Prob |  |
| Pillai Trace | 0.076 | 1.549 | 85, 8550 | 0.0010 |  |
|  |  |  |  |  |  |
| Test of Residual Roots |  |  |  | Dep.Var. | Canon. Coeff. for Root 1-5 |
| Roots | Chi-Square | df | Prob |  |  |
| 1 through 5 | 132.5613 | 85 | 0.0007 | VQ | 0.0685 |
| 2 through 5 | 43.3215 | 64 | 0.9779 | US | 0.3519 |
| 3 through 5 | 25.1721 | 45 | 0.9926 | IA | 0.1612 |
| 4 through 5 | 8.5498 | 28 | 0.9998 | PC | 0.2619 |
| 5 through 5 | 2.3528 | 13 | 0.9994 | GQ | 0.1565 |

$\mathrm{WB} / \mathrm{S}-\mathrm{CTQ}=.0685 * \mathrm{VQ}+.3519 * \mathrm{US}+.1612 * \mathrm{IA}+.2619 * \mathrm{PC}+.1565 * \mathrm{GQ}$

Eq.3. Formula used to compute the Conversation Test Quality Score (WB/S-CTQ) for the WB/SYM conditions

The SYM conditions in the WB experiment are categorized by four experimental factors:
1 Radio conditions $-10^{-2}, 10^{-3}$, and $5 \times 10^{-4}$
2 Packet Loss - $0 \%$ and 3\%
3 AMR-NB mode or bit rate - 12.65 kbps and 15.85 kbps
4 RoHC

These conditions are assigned to two factorial experimental designs for analysing the effects through ANOVA of three of these factors. Table 14a shows the allocation of the 12 conditions used to evaluate the effects of Radio Conditions, Packet Loss, and Mode - with RoHC held constant. Table 14b shows the allocation of the 12 conditions used to evaluate the effects of Radio Conditions, Packet Loss, and RoHC - Mode held constant at 12.65 kbps .

Table 14a WB/SYM: Factorial Design for the Table 14b - WB/SYM: Factorial Design for the Effects of Radio Cond., Packet Loss, and Mode. Effects of Radio Cond., Packet Loss, and RoHC

| No Noise - RoHC |  |  |  |
| :---: | :---: | :---: | :---: |
| 12.65kbps / 0\% PL |  | 12.65 kbps / 3\% PL |  |
| RC | Cond.\# | RC | Cond.\# |
| $10^{-2}$ | 1 | $10^{-2}$ | 4 |
| $10^{-3}$ | 7 | $10^{-3}$ | 10 |
| $5 \times 10^{-4}$ | 13 | $5 \times 10^{-4}$ | 16 |
|  |  |  |  |
| 15.85 kbps / 0\% PL |  | 15.85 kbps / 3\% PL |  |
| RC | Cond.\# | RC | Cond.\# |
| $10^{-2}$ | 3 | $10^{-2}$ | 6 |
| $10^{-3}$ | 9 | $10^{-3}$ | 12 |
| $5 \times 10^{-4}$ | 15 | $5 \times 10^{-4}$ | 18 |


| No Noise - 12.65 kbps |  |  |  |
| :---: | :---: | :---: | :---: |
| RoHC / 0\% PL |  | RoHc / 3\% PL |  |
| RC | Cond.\# | RC | Cond.\# |
| $10^{-2}$ | 1 | $10^{-2}$ | 4 |
| $10^{-3}$ | 7 | $10^{-3}$ | 10 |
| $5 \times 10^{-4}$ | 13 | $5 \times 10^{-4}$ | 16 |
| No RoHC / 0\% PL |  | No RoHC / 3\% PL |  |
| RC | Cond.\# | RC | Cond.\# |
| $10^{-2}$ | 2 | $10^{-2}$ | 5 |
| $10^{-3}$ | 8 | $10^{-3}$ | 11 |
| $5 \times 10^{-4}$ | 14 | $5 \times 10^{-4}$ | 17 |

The composite dependent variable, WB/S-CTQ, was computed for the WB/SYM conditions and subjected to factorial ANOVA for the two experimental designs shown in Tables 14a and 14b. The results of the ANOVA's are shown in Tables 15 and 16, respectively.

Table 15. Results of ANOVA of WB/S-CTQ for the Effects of Lab, Radio Conditions (RC), Packet Loss (PL), and Mode

| ANOVA for Composite Variable WB/S-CTQ |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Source | Sum-of-Squares | df | Mean-Square | F-ratio | Prob |
| LAB | 6.525 | 2 | 3.263 | 6.521 | 0.0015 |
| RC | 6.899 | 2 | 3.450 | 6.895 | 0.0011 |
| PL | 14.332 | 1 | 14.332 | 28.646 | 0.0000 |
| MODE | 1.408 | 1 | 1.408 | 2.814 | 0.0938 |
| LAB*RC | 0.975 | 4 | 0.244 | 0.487 | 0.7450 |
| LAB*PL | 0.234 | 2 | 0.117 | 0.234 | 0.7914 |
| LAB*MODE | 0.044 | 2 | 0.022 | 0.044 | 0.9571 |
| RC*PL | 0.355 | 2 | 0.177 | 0.355 | 0.7015 |
| RC*MODE | 1.959 | 2 | 0.979 | 1.958 | 0.1417 |
| PL*MODE | 0.087 | 1 | 0.087 | 0.173 | 0.6776 |
| LAB*RC*PL | 0.452 | 4 | 0.113 | 0.226 | 0.9242 |
| LAB*RC*MODE | 2.245 | 4 | 0.561 | 1.122 | 0.3446 |
| LAB*PL*MODE | 0.109 | 2 | 0.054 | 0.109 | 0.8972 |
| RC*PL*MODE | 0.014 | 2 | 0.007 | 0.014 | 0.9863 |
| LAB*RC*PL*MODE | 0.997 | 4 | 0.249 | 0.498 | 0.7372 |
| Error | 558.336 | 1116 | 0.500 |  |  |
| Total | 594.969 | 1151 |  |  |  |

Table 15 shows that the main effects for LAB, Radio Conditions, and Packet Loss are significant for the WB/S-CTQ composite variable. The factor Mode is not significant nor are any of the interactions. Figure 4 shows the WB/S-CTQ scores with $95 \%$ confidence-interval bars for the factors tested in Table 15.


Fig.4. WB/S-CTQ Scores for the Effects of LAB, Radio Conditions, Packet Loss, and Mode

Table 16. Results of ANOVA of WB/S-CTQ for the Effects of LAB, Radio Conditions (RC), Packet Loss (PL), and RoHC

| ANOVA for Composite Variable WB/S-CTQ |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Source | Sum-of-Squares | df | Mean-Square | F-ratio | Prob |
| LAB | 5.243 | 2 | 2.621 | 5.102 | 0.0062 |
| RC | 13.590 | 2 | 6.795 | 13.225 | 0.0000 |
| PL | 19.414 | 1 | 19.414 | 37.785 | 0.0000 |
| ROHC | 0.073 | 1 | 0.073 | 0.142 | 0.7061 |
| LAB*RC | 0.801 | 4 | 0.200 | 0.390 | 0.8161 |
| LAB*PL | 2.456 | 2 | 1.228 | 2.390 | 0.0921 |
| LAB*ROHC | 0.698 | 2 | 0.349 | 0.680 | 0.5071 |
| RC*PL | 1.566 | 2 | 0.783 | 1.524 | 0.2183 |
| RC*ROHC | 0.244 | 2 | 0.122 | 0.237 | 0.7889 |
| PL*ROHC | 0.107 | 1 | 0.107 | 0.207 | 0.6490 |
| $L^{\text {LAB* }}$ R ${ }^{*} \mathrm{PL}$ | 0.981 | 4 | 0.245 | 0.477 | 0.7524 |
| LAB*RC*ROHC | 1.900 | 4 | 0.475 | 0.924 | 0.4490 |
| LAB*PL*ROHC | 2.022 | 2 | 1.011 | 1.968 | 0.1402 |
| RC*PL*ROHC | 0.498 | 2 | 0.249 | 0.485 | 0.6160 |
| LAB*RC*PL*ROHC | 0.847 | 4 | 0.212 | 0.412 | 0.8000 |
| Error | 573.401 | 1116 | 0.514 |  |  |
| Total | 623.840 | 1151 |  |  |  |

The results in Table 16 show that the main effects for LAB, Radio Conditions, and Packet Loss are significant. The factor RoHC is not significant nor are any of the interactions. Figure 5 shows the WB/S-CTQ scores with $95 \%$ confidence-interval bars for the factors tested in Table 16.


Fig. 5 WB/S-CTQ Scores for the Effects of LAB, Radio Conditions, Packet Loss, and RoHC

### 5.2 Wideband Test - Asymmetric Conditions (Set 4)

Table 17 shows the inter-correlation matrix for the dependent variables in the WB/ASY conditions. The high degree of inter-correlation shown in the table suggests that a reduced set of underlying variables accounts for the variation in the five dependent variables.

Table 17. Inter-correlations Among the Dependent Variables for the WB/ASY Conditions.

| WB/S | VQ | US | IA | PC | GQ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| VQ | 1 |  |  |  |  |
| US | 0.674 | 1 |  |  |  |
| IA | 0.5568 | 0.6369 | 1 |  |  |
| PC | 0.5466 | $\mathbf{0 . 6 5 0 6}$ | $\mathbf{0 . 6 6 4 8}$ | 1 |  |
| GQ | 0.7217 | $\mathbf{0 . 7 2 5 6}$ | $\mathbf{0 . 6 9 1 7}$ | $\mathbf{0 . 7 2 5 5}$ | 1 |

Table 18 shows the results of MANOVA for the effects of COND for the WB/ASY conditions. The analysis shows significant COND effects for all the univariate ANOVA's as well as for the MANOVA. The Chi-square tests of the MANOVA roots shows only a single significant root (1 through 5), indicating that a single underlying variable accounts for the significant variation in the dependent variables for these conditions. The canonical coefficients for this root were used to compute the composite dependent variable that represents the underlying variable for the WB/Asymmetric conditions. The composite dependent variable (WB/A-CTQ for WideBand/Asymmetric-Conversation Test Quality) is used to characterize the ratings in the WB/ASY conditions. WB/A-CTQ scores for all conditions and all LAB's for Set 4 are listed in the Appendix. Equation 4 shows the formula that was used to compute the values of the composite variable, WB/A-CTQ, for characterizing the WB/ASY conditions.

Table 18. Results of MANOVA for COND for WB/ASY Conditions

| Univariate ANOVA's for Effect: COND (df $=5,570$ ) |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | VQ | US | IA | PC | GQ |
| F-Ratio | 8.3809 | 21.6252 | 8.1610 | 14.0989 | 10.9652 |
| Prob | $\mathbf{0 . 0 0 0 0}$ | $\mathbf{0 . 0 0 0 0}$ | $\mathbf{0 . 0 0 0 0}$ | $\mathbf{0 . 0 0 0 0}$ | $\mathbf{0 . 0 0 0 0}$ |
| MANOVA for effect: COND |  |  |  |  |  |
| Statistic | Value | F-Ratio | df | Prob |  |
| Pillai Trace | 0.1912 | 4.5331 | 25,2850 | $\mathbf{0 . 0 0 0 0}$ |  |
| Test of Residual Roots |  |  |  |  |  |
|  |  |  |  |  |  |
| Roots | Chi-Square | df | Prob | Variable | Coefficient |
| 1 through 5 | 118.4457 | 25 | $\mathbf{0 . 0 0 0 0}$ | VQ | -0.0970 |
| 2 through 5 | 11.1921 | 16 | 0.7975 | US | 0.8979 |
| 3 through 5 | 3.7996 | 9 | 0.9241 | IA | -0.1103 |
| 4 through 5 | 1.8535 | 4 | 0.7627 | PC | 0.4136 |
| 5 through 5 | 0.0001 | 1 | 0.9920 | GQ | -0.1042 |



Eq. 4. Formula used to compute the Conversation Test Quality Score (WB/ACTQ) for the WB/ASY conditions.

The six WB/ASY conditions are distinguished by two factors. One factor has three levels with each level differing along a number of dimensions - Noise, Packet Loss, Mode, and RoHC. These differences are listed in Table 12 but the factor will be referred to in the following analyses by the factor-name, Noise, noting that the conditions differ in more dimensions than noise alone. The second factor relates to the source of the noise and has two levels. The noise is either in the room of the transmitting subject or in the room of the receiving subject. This factor is referred to as Room in the following analyses. Table 19 shows the results of ANOVA for WB/A-CTQ for the factors of $L A B$, Noise, and Room.

Table 19. Results of ANOVA of WB/A-CTQ for the Effects of LAB, Noise, and Room

| ANOVA for Composite Variable - WB/A-CTQ |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Source | Sum-of-Squares |  | Mean-Square | F-ratio | Prob |
| LAB | 6.058 | 2 | 3.029 | 3.804 | 0.0229 |
| NOISE | 20.415 | 2 | 10.207 | 12.818 | 0.0000 |
| ROOM | 63.102 | 1 | 63.102 | 79.238 | 0.0000 |
| LAB*NOISE | 8.150 | 4 | 2.038 | 2.559 | 0.0378 |
| LAB*ROOM | 3.159 | 2 | 1.580 | 1.984 | 0.1386 |
| NOISE*ROOM | 2.188 | 2 | 1.094 | 1.374 | 0.2539 |
| LAB*NOISE*ROOM | 6.201 | 4 | 1.550 | 1.947 | 0.1013 |
| Error | 444.367 | 558 | 0.796 |  |  |
| Total | 553.640 | 575 |  |  |  |

The results of the ANOVA for WB/A-CTQ show that all three factors, LAB, Noise, and Room, are significant but only one of the interactions, $L A B \times$ Noise is significant. Figure 6 shows the WB/ACTQ scores with $95 \%$ confidence-interval bars for the three factors tested in Table 19.


Fig. 6 WB/A-CTQ Scores for the Effects of LAB, Noise, and Room

## 6. Phase II - ITU-T Codec Tests (Set 5)

Table 20 shows the test conditions involved in the conversation tests designed to compare the performance of standardized ITU-T codecs in packet switched networks. The test involves eight codecs and two levels of packet loss, $0 \%$ and $3 \%$. Scores are shown for each of the five dependent variables by Condition and by Language (Language is referred to by factor-name $L A B$ in the following analyses). Each score shown in the table is the average of ratings from 32 listeners.

Table 20. Test Conditions and Scores for each Condition and Lab (Language) for the Codec (Phase II) Experiment

| Phase II Experiment |  |  | VQ |  | US |  | IA |  | PC |  | GQ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Voice Quality |  | Understand |  | Interaction |  | Perception |  | Global Quality |  |
| Cond | PL | Codec, Mode | FR | AB | FR | AB | FR | AB | FR | AB | FR | AB |
| 1 | 0\% | AMR-NB, 6.7kbit/s | 4.250 | 3.938 | 4.438 | 4.281 | 4.125 | 4.063 | 4.125 | 4.281 | 4.094 | 3.781 |
| 2 | 0\% | AMR-NB, 12.2kbit/s | 4.406 | 4.125 | 4.563 | 4.375 | 4.281 | 3.906 | 4.156 | 4.094 | 4.063 | 3.781 |
| 3 | 0\% | AMR-WB, 12.65kbit/s | 4.344 | 4.406 | 4.594 | 4.500 | 4.344 | 4.125 | 4.313 | 4.375 | 4.219 | 4.000 |
| 4 | 0\% | AMR-WB, 15.85kbit/s | 4.500 | 4.438 | 4.719 | 4.469 | 4.344 | 4.125 | 4.219 | 4.250 | 4.313 | 4.000 |
| 5 | 0\% | G. $723 ., 6.4 \mathrm{kbit} / \mathrm{s}$ | 4.219 | 4.094 | 4.469 | 4.094 | 4.063 | 3.875 | 4.031 | 4.063 | 3.938 | 3.688 |
| 6 | 0\% | G.729, 8kbit/s | 4.156 | 4.344 | 4.469 | 4.281 | 3.969 | 3.938 | 4.188 | 4.063 | 3.875 | 3.813 |
| 7 | 0\% | G.722, $64 \mathrm{kbit} / \mathrm{s}+\mathrm{plc}$ | 4.406 | 4.281 | 4.625 | 4.438 | 4.188 | 4.094 | 4.250 | 4.031 | 4.125 | 3.719 |
| 8 | 0\% | G. $711+\mathrm{plc}$ | 4.406 | 4.438 | 4.563 | 4.438 | 4.125 | 4.031 | 4.125 | 4.313 | 4.094 | 3.875 |
| 9 | 3\% | AMR-NB, 6.7kbit/s | 3.781 | 3.656 | 4.000 | 4.031 | 3.813 | 3.563 | 3.781 | 3.656 | 3.750 | 3.250 |
| 10 | 3\% | AMR-NB, $12.2 \mathrm{kbit} / \mathrm{s}$ | 4.156 | 3.938 | 4.375 | 4.281 | 4.000 | 3.719 | 3.938 | 3.969 | 3.656 | 3.594 |
| 11 | 3\% | AMR-WB, 12.65kbit/s | 4.375 | 4.094 | 4.375 | 4.344 | 4.063 | 3.844 | 4.094 | 4.000 | 4.063 | 3.813 |
| 12 | 3\% | AMR-WB, 15.85kbit/s | 4.125 | 4.094 | 4.531 | 4.344 | 4.031 | 3.938 | 4.031 | 4.000 | 4.063 | 3.656 |
| 13 | 3\% | G. $723.1,6.4 \mathrm{kbit} / \mathrm{s}$ | 3.906 | 3.531 | 4.438 | 3.906 | 3.906 | 3.750 | 3.656 | 3.625 | 3.656 | 3.344 |
| 14 | 3\% | G.729, 8kbit/s | 4.063 | 3.906 | 4.344 | 4.031 | 4.031 | 3.781 | 3.938 | 4.000 | 3.719 | 3.531 |
| 15 | 3\% | G.722, $64 \mathrm{kbit} / \mathrm{s}+\mathrm{plc}$ | 4.438 | 4.438 | 4.531 | 4.500 | 4.125 | 4.094 | 4.156 | 4.125 | 4.063 | 3.969 |
| 16 | 3\% | G. $711+$ plc | 4.438 | 4.438 | 4.563 | 4.500 | 4.250 | 4.031 | 4.125 | 4.375 | 4.094 | 4.031 |

LAB: FR-French, AB-Arabic

Table 21 shows the inter-correlation matrix for the dependent variables in the Phase II experiment. The moderate degree of inter-correlation shown in the table suggests that a reduced set of underlying variables may account for the variation in the five dependent variables.

Table 21. Inter-correlations Among the Dependent Variables for the Codec Conditions.

| WB/S | VQ | US | IA | PC | GQ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| VQ | 1 |  |  |  |  |
| US | 0.4684 | 1 |  |  |  |
| IA | 0.5025 | $\mathbf{0 . 5 3 5 2}$ | 1 |  |  |
| PC | 0.4765 | 0.4160 | $\mathbf{0 . 5 0 6 0}$ | 1 |  |
| GQ | $\mathbf{0 . 5 9 8 7}$ | $\mathbf{0 . 5 3 1 8}$ | $\mathbf{0 . 6 2 0 4}$ | $\mathbf{0 . 6 0 5 3}$ | 1 |

Table 22 shows the results of MANOVA for the effects of COND for the Phase II experiment. The analysis shows significant COND effects for all the univariate ANOVA's as well as for the MANOVA. The Chi-square tests of the MANOVA roots shows only a single significant root (1 through 5), indicating that a single underlying variable accounts for the significant variation in the dependent variables for these conditions. The canonical coefficients for this root were used to
compute the composite dependent variable that represents the underlying variable for the Phase II conditions. The composite dependent variable (Ph2-CTQ for Phase2-Conversation Test Quality) is computed and used to characterize the ratings in the Phase II experiment. Ph2-CTQ scores for all conditions and all LAB's for Set 5 are listed in the Appendix. Equation 5 shows the formula that was used to compute the values of the composite variable, $\mathrm{Ph} 2-\mathrm{CTQ}$, for characterizing the Phase II conditions.

Table 22. Results of MANOVA for COND for the Phase II Conditions.

| Univariate ANOVA's for Effect: $\operatorname{COND}$ ( $\mathrm{df}=15,1008$ ) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | VQ | US | IA | PC | GQ |
| F-Ratio | 5.6360 | 2.4296 | 2.6802 | 2.5353 | 4.2549 |
| Prob | 0.0000 | 0.0017 | 0.0005 | 0.0010 | 0.0000 |
| MANOVA for effect: COND |  |  |  |  |  |
| Statistic | Value | F-Ratio | df | Prob |  |
| Pillai Trace | 0.1168 | 1.607 | 75, 5040 | 0.0008 |  |
|  |  |  |  |  |  |
| Test of Residual Roots |  |  |  | Dependent | Canonical |
| Roots | Chi-Square | df | Prob | Variable | Coefficient |
| 1 through 5 | 122.2608 | 75 | 0.0005 | VQ | 0.5995 |
| 2 through 5 | 32.4394 | 56 | 0.9951 | US | 0.0860 |
| 3 through 5 | 19.2889 | 39 | 0.9966 | IA | -0.0092 |
| 4 through 5 | 10.4532 | 24 | 0.9924 | PC | 0.0459 |
| 5 through 5 | 2.5753 | 11 | 0.9952 | GQ | 0.2778 |

$\mathrm{Ph} 2-\mathrm{CTQ}=.5995 * \mathrm{VQ}+.0860 * \mathrm{US}-.0092 * \mathrm{IA}+.0459 * \mathrm{PC}+.2778 * \mathrm{GQ}$
Eq.5. Formula used to compute the Conversation Test Quality Score (Ph2-CTQ) for the Phase II conditions

The 16 Phase II conditions are distinguished by two factors, Codec and Packet Loss. Table 23 shows the results of ANOVA for $\mathrm{Ph} 2-\mathrm{CTQ}$ for these factors.

Table 23. Results of ANOVA of Ph2-CTQ for the Effects of Codec and Packet Loss

| ANOVA for Composite Variable - Ph2-CTQ |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Source | Sum-of-Squares | df | Mean-Square | F-ratio | Prob |
| LAB | 5.708 | 1 | 5.708 | 11.930 | 0.0006 |
| CODEC | 27.436 | 7 | 3.919 | 8.192 | 0.0000 |
| PL | 10.330 | 1 | 10.330 | 21.592 | 0.0000 |
| LAB*CODEC | 1.698 | 7 | 0.243 | 0.507 | 0.8297 |
| LAB*PL | 0.065 | 1 | 0.065 | 0.136 | 0.7123 |
| CODEC*PL | 7.088 | 7 | 1.013 | 2.116 | 0.0395 |
| LAB*CODEC*PL | 1.454 | 7 | 0.208 | 0.434 | 0.8811 |
| Error | 474.606 | 992 | 0.478 |  |  |
| Total | 528.384 | 1023 |  |  |  |

The results of the ANOVA for Ph2-CTQ show that all three factors, LAB, Codec, and Packet Loss, are significant as well as the interaction Codec x Packet Loss. Figure 7 shows the Ph2-CTQ scores with $95 \%$ confidence-interval bars for the factors tested in Table 23. Figure 8 illustrates the interaction of Codec x Packet Loss.


Fig. 7 Ph2-CTQ Scores for the Effects of LAB, Codec, and Packet Loss


Fig. 8 Ph2-CTQ Scores Showing the Interaction of Factors Codec and Packet Loss

## 7. Summary

For each of the five sets of conditions in the Packet-Switched Conversation Tests, analysis by MANOVA revealed a single underlying variable that accounts for the significant variation in the five opinion rating scales, VQ, US, IA, PC, and GQ. Conversation Test Quality (CTQ) scores were computed for each set of conditions. The CTQ scores were analysed through ANOVA to characterize the conditions involved in the Conversation Tests.

## 8. References

S4-030564 Test Plan for the AMR Narrow-Band Packet Switched Conversation Test
S4-030565 Test Plan for the AMR Wide-Band Packet Switched Conversation Test
S4-030747 Test plan for Packet Switched Conversation Test. Comparison of quality offered by different speech coders.

S4-030818 Proposed Test Plan for Global Analysis of PSS Conversation Tests

## Appendix

Conversation Test Composite Dependent Variable Scores by Condition and Lab

| Set 1 - Narrowband/SYM Experimental Parameters |  |  |  |  |  |  |  |  |  | NB/S-CTQ Scores |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cond | Rm-A | Rm-B | RC | PL | Mode | Del | Arcon | FT | NTT | Average |  |  |  |
| 1 | Quiet | Quiet | $10^{-2}$ | 0 | 6.7 | 300 | 3.801 | 3.730 | 3.792 | 3.774 |  |  |  |
| 2 | Quiet | Quiet | $10^{-2}$ | 0 | 12.2 | 500 | 3.884 | 3.852 | 3.524 | 3.753 |  |  |  |
| 3 | Quiet | Quiet | $10^{-2}$ | 0 | 12.2 | 300 | 4.047 | 3.728 | 3.906 | 3.893 |  |  |  |
| 4 | Quiet | Quiet | $10^{-2}$ | 3 | 6.7 | 300 | 3.491 | 2.919 | 3.221 | 3.210 |  |  |  |
| 5 | Quiet | Quiet | $10^{-2}$ | 3 | 12.2 | 500 | 3.682 | 2.994 | 3.279 | 3.318 |  |  |  |
| 6 | Quiet | Quiet | $10^{-2}$ | 3 | 12.2 | 300 | 3.669 | 3.376 | 3.619 | 3.555 |  |  |  |
| 7 | Quiet | Quiet | $10^{-3}$ | 0 | 6.7 | 300 | 4.094 | 4.222 | 3.959 | 4.092 |  |  |  |
| 8 | Quiet | Quiet | $10^{-3}$ | 0 | 12.2 | 500 | 4.037 | 4.278 | 4.168 | 4.161 |  |  |  |
| 9 | Quiet | Quiet | $10^{-3}$ | 0 | 12.2 | 300 | 4.305 | 4.656 | 3.936 | 4.299 |  |  |  |
| 10 | Quiet | Quiet | $10^{-3}$ | 3 | 6.7 | 300 | 3.634 | 3.603 | 3.638 | 3.625 |  |  |  |
| 11 | Quiet | Quiet | $10^{-3}$ | 3 | 12.2 | 500 | 3.828 | 3.820 | 3.749 | 3.799 |  |  |  |
| 12 | Quiet | Quiet | $10^{-3}$ | 3 | 12.2 | 300 | 3.730 | 4.059 | 3.940 | 3.910 |  |  |  |
| 13 | Quiet | Quiet | $5 \times 10^{-4}$ | 0 | 6.7 | 300 | 4.197 | 4.445 | 4.069 | 4.237 |  |  |  |
| 14 | Quiet | Quiet | $5 \times 10^{-4}$ | 0 | 12.2 | 500 | 4.145 | 4.296 | 4.008 | 4.150 |  |  |  |
| 15 | Quiet | Quiet | $5 \times 10^{-4}$ | 0 | 12.2 | 300 | 4.256 | 4.373 | 4.378 | 4.336 |  |  |  |
| 16 | Quiet | Quiet | $5 \times 10^{-4}$ | 3 | 6.7 | 300 | 3.733 | 3.691 | 3.751 | 3.725 |  |  |  |
| 17 | Quiet | Quiet | $5 \times 10^{-4}$ | 3 | 12.2 | 500 | 3.927 | 3.984 | 3.706 | 3.872 |  |  |  |
| 18 | Quiet | Quiet | $5 \times 10^{-4}$ | 3 | 12.2 | 300 | 3.920 | 3.648 | 3.753 | 3.774 |  |  |  |


| Set 2 - Narrowband/ASY Experimental Parameters |  |  |  |  |  |  |  |  |  | NB/A-CTQ Scores |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cond | Rm-A | Rm-B | RC | PL | Mode | Del | Arcon | FT | NTT | Average |  |  |  |
| 19 | Car | Quiet | $5 \times 10^{-4}$ | 3 | 12.2 | 300 | 3.438 | 2.929 | 3.429 | 3.265 |  |  |  |
| 20 | Quiet | Car | $5 \times 10^{-4}$ | 3 | 12.2 | 300 | 4.077 | 3.750 | 4.205 | 4.011 |  |  |  |
| 21 | Cafeteria | Quiet | $5 \times 10^{-4}$ | 0 | 6.7 | 300 | 3.838 | 3.579 | 3.858 | 3.759 |  |  |  |
| 22 | Quiet | Cafeteria | $5 \times 10^{-4}$ | 0 | 6.7 | 300 | 4.209 | 4.359 | 4.307 | 4.292 |  |  |  |
| 23 | Street | Quiet | $5 \times 10^{-4}$ | 0 | 12.2 | 500 | 3.772 | 3.579 | 4.015 | 3.789 |  |  |  |
| 24 | Quiet | Street | $5 \times 10^{-4}$ | 0 | 12.2 | 500 | 4.172 | 4.178 | 4.142 | 4.164 |  |  |  |


| Set 3 - Wideband/SYM - Experimental Parameters |  |  |  |  |  |  | WB/S-CTQ Scores |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cond | Rm-A | Rm-B | RC | PL | Mode | Del | Arcon | FT | NTT | Average |
| 1 | Quiet | Quiet | $10^{-2}$ | 0 | 12.65 | RoHC | 4.764 | 4.682 | 4.729 | 4.725 |
| 2 | Quiet | Quiet | $10^{-2}$ | 0 | 12.65 | - | 4.551 | 5.011 | 4.896 | 4.819 |
| 3 | Quiet | Quiet | $10^{-2}$ | 0 | 15.85 | RoHC | 4.817 | 4.751 | 5.054 | 4.874 |
| 4 | Quiet | Quiet | $10^{-2}$ | 3 | 12.65 | RoHC | 4.528 | 4.353 | 4.443 | 4.441 |
| 5 | Quiet | Quiet | $10^{-2}$ | 3 | 12.65 | - | 4.418 | 4.210 | 4.519 | 4.382 |
| 6 | Quiet | Quiet | $10^{-2}$ | 3 | 15.85 | RoHC | 4.531 | 4.603 | 4.705 | 4.613 |
| 7 | Quiet | Quiet | $10^{-3}$ | 0 | 12.65 | RoHC | 4.903 | 4.873 | 5.052 | 4.943 |
| 8 | Quiet | Quiet | $10^{-3}$ | 0 | 12.65 | - | 4.685 | 4.919 | 5.099 | 4.901 |
| 9 | Quiet | Quiet | $10^{-3}$ | 0 | 15.85 | RoHC | 4.693 | 5.006 | 4.972 | 4.890 |
| 10 | Quiet | Quiet | $10^{-3}$ | 3 | 12.65 | RoHC | 4.642 | 4.685 | 4.880 | 4.736 |
| 11 | Quiet | Quiet | $10^{-3}$ | 3 | 12.65 | - | 4.769 | 4.716 | 4.723 | 4.736 |
| 12 | Quiet | Quiet | $10^{-3}$ | 3 | 15.85 | RoHC | 4.662 | 4.613 | 4.855 | 4.710 |
| 13 | Quiet | Quiet | $5 \times 10^{-4}$ | 0 | 12.65 | RoHC | 4.744 | 4.882 | 5.090 | 4.905 |
| 14 | Quiet | Quiet | $5 \times 10^{-4}$ | 0 | 12.65 | - | 4.796 | 5.065 | 5.011 | 4.957 |
| 15 | Quiet | Quiet | $5 \times 10^{-4}$ | 0 | 15.85 | RoHC | 4.929 | 4.921 | 5.049 | 4.966 |
| 16 | Quiet | Quiet | $5 \times 10^{-4}$ | 3 | 12.65 | RoHC | 4.549 | 4.639 | 4.836 | 4.675 |
| 17 | Quiet | Quiet | $5 \times 10^{-4}$ | 3 | 12.65 | - | 4.727 | 4.697 | 4.746 | 4.723 |
| 18 | Quiet | Quiet | $5 \times 10^{-4}$ | 3 | 15.85 | RoHC | 4.813 | 4.677 | 4.880 | 4.790 |


| Set 4 - Wideband/ASY - Experimental Parameters |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cond | Rm-A | Rm-B | RC | PL | Mode | Del | Arcon | FT | NTT | Average |
| 19 | Car | Quiet | $5 \times 10^{-4}$ | 3 | 12.65 | - | 3.694 | 3.618 | 3.168 | 3.493 |
| 20 | Quiet | Car | $5 \times 10^{-4}$ | 3 | 12.65 | RoHC | 4.141 | 4.322 | 4.526 | 4.330 |
| 21 | Cafeteria | Quiet | $5 \times 10^{-4}$ | 0 | 12.65 | RoHC | 3.828 | 4.348 | 4.008 | 4.062 |
| 22 | Quiet | Cafeteria | $5 \times 10^{-4}$ | 0 | 12.65 | 22 | 4.469 | 4.650 | 4.800 | 4.640 |
| 23 | Street | Quiet | $5 \times 10^{-4}$ | 0 | 15.85 | 23 | 3.706 | 3.872 | 4.323 | 3.967 |
| 24 | Quiet | Street | $5 \times 10^{-4}$ | 0 | 15.85 | 24 | 4.340 | 4.490 | 4.785 | 4.539 |


| Set 5 Phase II Experimental Parameters |  |  | Ph2-CTQ Scores |  |  |
| :---: | :---: | :--- | :---: | :---: | :---: |
| Cond | PL | Codec, Mode | French | Arabic | Average |
| 1 | $0 \%$ | AMR-NB, $6.7 \mathrm{kbit} / \mathrm{s}$ | 4.218 | 3.938 | 4.078 |
| 2 | $0 \%$ | AMR-NB, 12.2kbit/s | 4.314 | 4.052 | 4.183 |
| 3 | $0 \%$ | AMR-WB, $12.65 \mathrm{kbit} / \mathrm{s}$ | 4.329 | 4.303 | 4.316 |
| 4 | $0 \%$ | AMR-WB, $15.85 \mathrm{kbit} / \mathrm{s}$ | 4.455 | 4.313 | 4.384 |
| 5 | $0 \%$ | G. $723 ., 6.4 \mathrm{kbit} / \mathrm{s}$ | 4.155 | 3.981 | 4.068 |
| 6 | $0 \%$ | G.729, 8kbit/s | 4.108 | 4.182 | 4.145 |
| 7 | $0 \%$ | G.722, $64 \mathrm{kbit} / \mathrm{s}+\mathrm{plc}$ | 4.342 | 4.129 | 4.235 |
| 8 | $0 \%$ | G.711 + plc | 4.323 | 4.279 | 4.301 |
| 9 | $3 \%$ | AMR-NB, $6.7 \mathrm{kbit} / \mathrm{s}$ | 3.791 | 3.577 | 3.684 |
| 10 | $3 \%$ | AMR-NB, $12.2 \mathrm{kbit} / \mathrm{s}$ | 4.028 | 3.875 | 3.951 |
| 11 | $3 \%$ | AMR-WB, $12.65 \mathrm{kbit} / \mathrm{s}$ | 4.278 | 4.035 | 4.157 |
| 12 | $3 \%$ | AMR-WB, $15.85 \mathrm{kbit} / \mathrm{s}$ | 4.139 | 3.991 | 4.065 |
| 13 | $3 \%$ | G. $723.1,6.4 \mathrm{kbit} / \mathrm{s}$ | 3.871 | 3.514 | 3.692 |
| 14 | $3 \%$ | G.729, 8kbit/s | 3.986 | 3.818 | 3.902 |
| 15 | $3 \%$ | G.722, $64 \mathrm{kbit} / \mathrm{s}+\mathrm{plc}$ | 4.331 | 4.301 | 4.316 |
| 16 | $3 \%$ | G. $711+\mathrm{plc}$ | 4.340 | 4.331 | 4.336 |


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[^1]:    ${ }^{1}$ For MANOVA, there is no single universally accepted procedure for hypothesis testing but rather a number of different methods. For the analyses that follow, we have chosen Pillai Trace and the associated F -statistic as the criterion for significance, primarily because of its robustness to violations of MANOVA assumptions.

[^2]:    Rm-A/Rm-B (Noise environment) $\quad$ RC (Radio Conditions) $\quad$ PL (\% Packet Loss) $\quad$ Mode (Bit rate in kbps) Del (Delay in msec)

