Technical Specification Group Services and System Aspects Meeting #7, Madrid, Spain, 15-18 March 2000

Source: Alcatel

Title: Move of Camel User Interactions to Camel Phase4

Document for: Decision

Agenda Item: ??

Background:

During the definition of Camel Phase 3 SA1decided to include a function called "Camel user interaction" (UI) originally derived from CS-2.

Basically this function plays announcements to one or more involved parties in a call. The CSE controls, which party, shall hear the announcements.

This function relies on the so-called "Call party handling" (CPH) function initially planned for phase 3 also.

Due to the workload in CN2 the CPH function was shifted from phase 3 to phase 4. The UI feature, however, stayed in phase 3 with a note requesting CN2 to check the possibility of the function without CPH.

Current situation:

CN2 has not only checked the possibility of the function, but has also worked out a solution:

This solution imposes an announcement on top of the ongoing conversation to one subscriber.

In other words, the served subscriber will hear a mixture of the voice from the other party in the call and the announcement!

The other party will not notice the announcement and continue to speak.

The served subscriber, most likely, will neither understand the announcement nor the other subscriber.

Even worse, the served subscriber cannot order the system to play the announcement once more, "Camel user interaction" merely offers to play an announcement, but lacks the function for the subscriber to interact really i.e. by use of voice prompting or DTMF. (That part was also deleted from phase3)

Arguments:

- ∇ Using the described function in a service will definitely lead to very unattractive service appearance and subscriber complaints.
- ∇ For that reason, a service designer will not like to use this function, leaving it unused.
- ∇ One year later the "real" UI will come with phase 4 making the CN2 special completely obsolete but compatibility has to be guaranteed.
- ∇ In the arguments given by CN2 prepaid-service was intended to use this type of announcement. But, however, there are other ways of accomplishing the notification function for prepaid already available with phase 2. For example, it is possible to send a short tone to the served

subscriber in case his account runs out of money.

Conclusion:

For the above-mentioned reasons Alcatel proposes to move this function from Camel phase3 to Camel phase4.