

#### The Customer's Vision

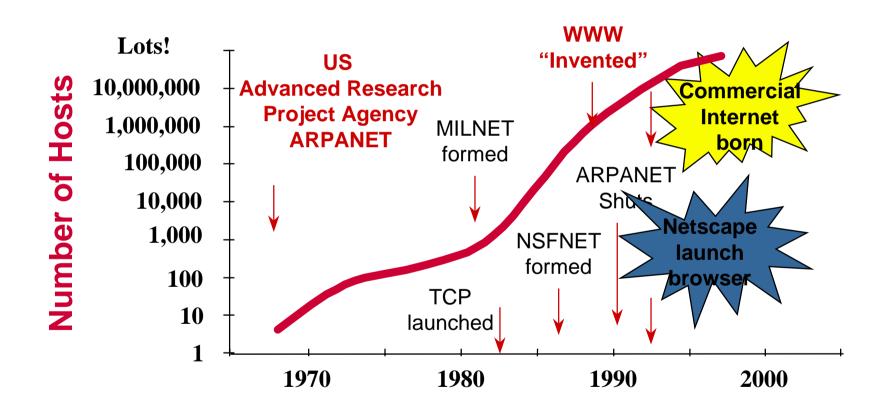
- to be oblivious of technology
- always on seamless services
- multi-media on the move
- but tailored to their environment
- easily contactable/addressable
- to be in control

## Technology is delivering:

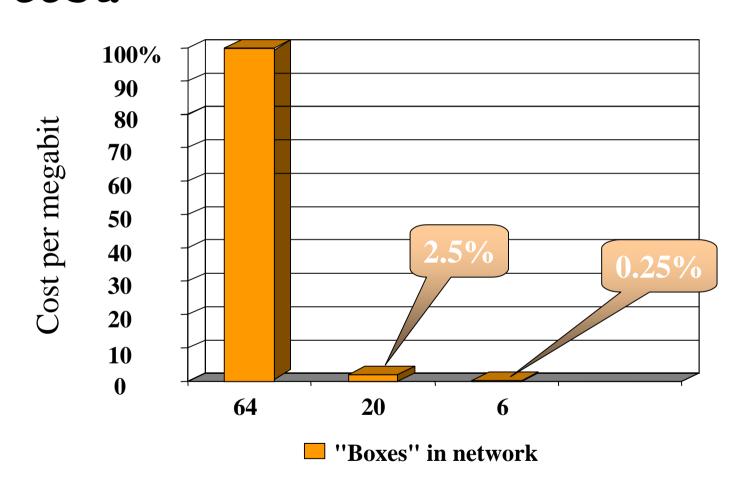
- Internet explosion:
  - IP based networks
  - IP applications
- Go faster GSM
  - GPRS
  - EDGE
- Tetherless Access
  - Radio Lan
  - Bluetooth
- UMTS



## The Internet Explosion



## IP Router based networks reduce cost!



## IP Key Benefits

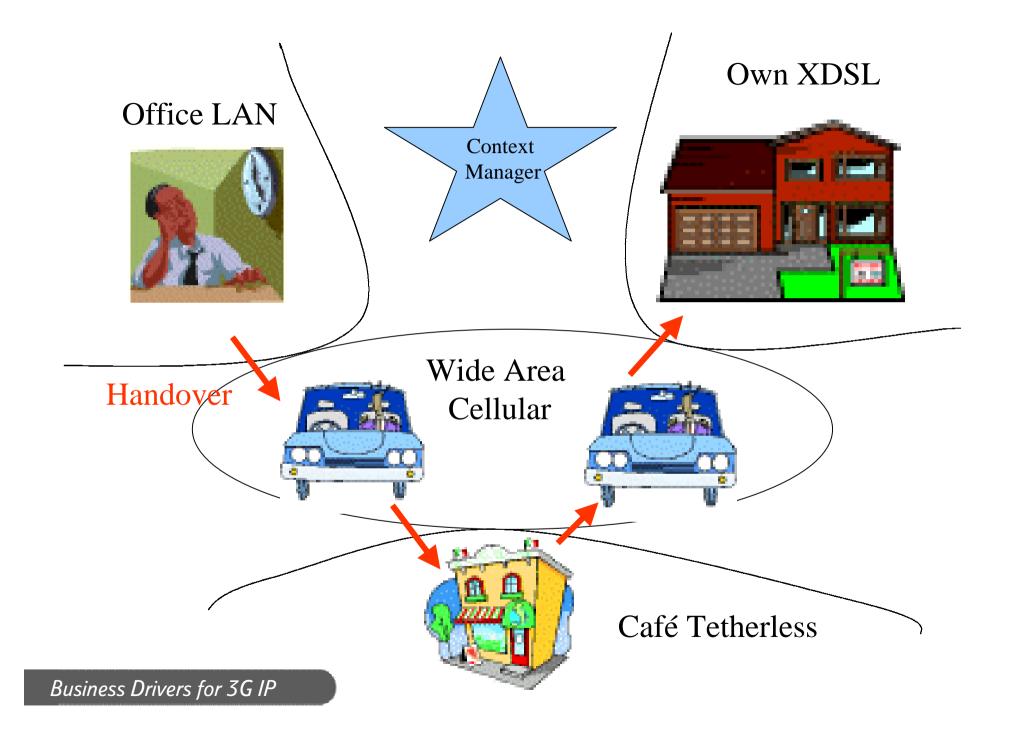
- IP over everything
  - internetworking over different network technologies
- Everything over IP
  - IP assumed THE protocol for multimedia application developers
- Ubiquitous
  - Network Technology Independent

### IP enables the Seamless Vision

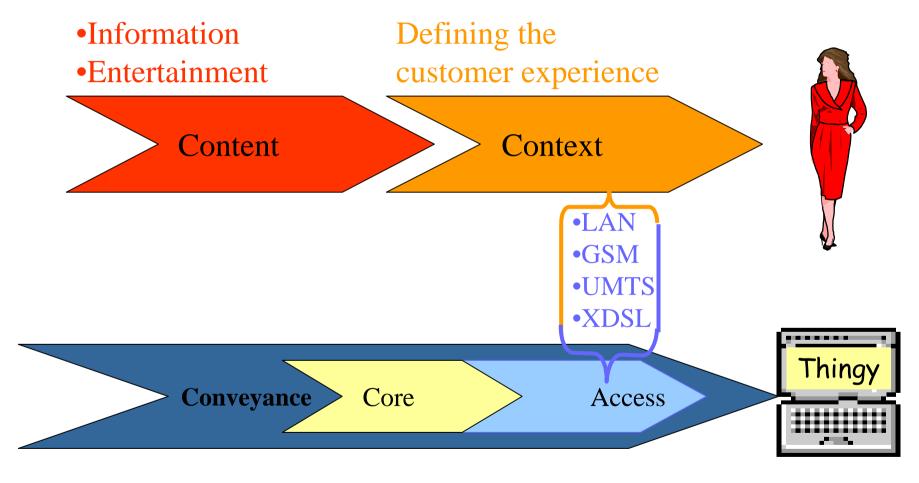
#### **Services**

- anywhere
- any time
- any access

 $\Rightarrow$  a realistic scenario?



### Delivering to the customer



The key customer relationship is moving

# To meet the vision we need technology and standards to deliver:

- access independent context management
- seamless IP based applications
- solutions that fix IP QoS optimisation for wireless environment
  - spectrum efficiency, resilience
- user friendly addressing solutions to support the IP based future
- support of full range of IP based services and protocols
- full roaming capability
  - maintain the customer's experience, anywhere, anytime

## What does this mean for the 3GPP vision?

- Think about "new wave" services:
  - new services
  - new business model
  - new technology solutions: all IP
- Avoid trap of legacy services
  - support of some legacey services not all!

We need new wave thinking!

